MBA (TOURISM) Syllabus

The Programme of study for the MBA (Tourism) shall normally extend over a period of two academic years, each academic year comprising of two semesters, and each semester comprising of sixteen weeks of class work. No student shall normally be permitted to obtain Degree earlier than four semesters.

Medium of Instruction:

The medium of instruction shall be English for all subjects.

Credit details:

- A. There shall be three categories of Papers viz., Compulsory Papers, Specialization Papers, and Open Elective Papers.
- B. Dual Specialization will be offered to the students out of "Tour Packaging & Operation Management", "Event Management", "Hotel Management". The combinations of Dual specializations to be offered to the students will be decided every year by the Departmental Committee after making a trade off between Market Demand & class load of the faculty. In each specialization a student will have to undertake a total of 3 papers under dual specialization, two papers in 3rd and one paper in 4th semester.
- C. Department will offer Open Elective Papers in 2nd and 3rd semester to the students. Students are required to undertake one paper each in both2nd and 3rd semester. The open elective paper to be offered to the students will be decided every year by the Departmental Committee.
- D. The students shall compulsorily undertake the Practical Tourism during the 2nd semester classes (the exact period of the commencement of practical tourism will be announced by the department every year). The project report in 4th Semester will lead to a dissertation on the basis of 6 weeks training undertaken in a Travel & Tourism organization.
- E. Total credits of MBA (Tourism) Programme is 100

| | MBA (TOURISM) CREDIT DISTRIBUTION | | | | | | | | |
|---------------------|-----------------------------------|-------------|------------------|----------|-----------------|--|--|--|--|
| Category | | Minimum Cre | dit to be covere | d | Total Credit to | | | | |
| | | T | T | | be earned | | | | |
| | Semester I | Semester | Semester | Semester | | | | | |
| | | II | III | IV | | | | | |
| CORE PAPERS | 28 | 20 | 08 | 08 | 64 | | | | |
| SPECIALIZATION | | | 16 | 08 | 24 | | | | |
| PAPERS | | | | | | | | | |
| OPEN ELECTIVE PAPER | | | 04 | | 04 | | | | |
| | | | | | | | | | |
| PROJECT REPORT | | 04 | | 02 | 06 | | | | |
| Including Community | | | | + | 02 | | | | |
| Engagement Program | | | | 02 | | | | | |
| | | | | | | | | | |
| TOTAL | 28 | 26 | 26 | 20 | 100 | | | | |

Evaluation:

A. Each paper would have two components- the first being Internal Assessment Marks and the second being the Semester End Examination Marks. The Internal Assessment marks are based on continuous internal assessment. The total marks for the Internal Assessment would be based on the total credit awarded to the paper. Out of the total marks of 100 (4 Credit) for such a course, 20 marks shall be earmarked for continuous Internal Assessment and remaining 80 marks for the semester end examination. However, in case of project based papers, the distribution of marks will be 80 marks for Project Report and 20 marks for viva-voice. This paper in the 4th Semester will include Social Outreach Program carrying 02 credits.

FIRST SEMESTER

CORE PAPERS

| Paper | Name of the | Internal | Semester end | Total | Teaching | Credit |
|----------|-----------------------------|----------|---------------------|-------|------------------|--------|
| Code | Paper | Mark | Examination Mark | Mark | Hour per Week | |
| MBT- 101 | Managament | 20 | 80 | 100 | 4 | 4 |
| MD1-101 | Management Process & | 20 | 80 | 100 | 4 | 4 |
| | | | | | | |
| | Organizational Behaviour | | | | | |
| MBT- 102 | Tourism | 20 | 80 | 100 | 4 | 4 |
| | Economics | | | | | |
| MBT- 103 | Tourism Concept | 20 | 80 | 100 | 4 | 4 |
| | & Impacts | | | | | |
| MBT- 104 | Indian History | 20 | 80 | 100 | 4 | 4 |
| | Art, Culture & | | | | | |
| | Architecture | | | | | |
| MBT- 105 | Geography and | 20 | 80 | 100 | 4 | 4 |
| | International | | | | | |
| | Tourism | | | | | |
| MBT- 106 | Transport in | 20 | 80 | 100 | 4 | 4 |
| | Travel & Tourism | | | | | |
| MBT- 107 | Communication | 10 | 40 | 50 | 2 | 2 |
| | Skill | | | | | |
| | Development | | | | | |
| MBT- 108 | Tourism | 10 | 40 | 50 | 2 | 2 |
| | Resources of | | | | | |
| | West Bengal | | | | | |

SECOND SEMESTER

CORE PAPERS

| Paper | Name of the | Internal | Semester end | Total | Teaching | Credit |
|----------|---------------|----------|--------------|-------|----------|--------|
| Code | Paper | Mark | Examination | Mark | Hour per | |
| | | | Mark | | Week | |
| MBT- 201 | Tourism | 20 | 80 | 100 | 4 | 4 |
| | Products of | | | | | |
| | India | | | | | |
| MBT- 202 | Travel Agency | 20 | 80 | 100 | 4 | 4 |
| | & Tour | | | | | |
| | Operations | | | | | |
| | Management | | | | | |
| MBT- 203 | Tourism | 20 | 80 | 100 | 4 | 4 |
| | Marketing | | | | | |
| MBT- 204 | Information | 20 | 80 | 100 | 4 | 4 |
| | Technology & | | | | | |
| | Tourism | | | | | |

| MBT- 205 | Managerial | 10 | 40 | 50 | 2 | 2 |
|----------|---------------|----|----|----|---|---|
| | Communication | | | | | |
| | Skill | | | | | |
| | Development | | | | | |
| MBT- 206 | Hotel | 10 | 40 | 50 | 2 | 2 |
| | Management | | | | | |

PROJECT

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination | Total Mark | Teaching Hour per Week | Credit |
|---------------|----------------------|------------------|--------------------------------|------------|------------------------------|--------|
| MBT- 207 | PRACTICAL TOURISM | 20 | Mark 80 | 100 | 4 | 4 |

THIRD SEMESTER

CORE PAPERS

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination Mark | Total Mark | Teaching Hour per Week | Credit |
|------------|---------------------------|------------------|--|---------------|------------------------------|--------|
| MBT- 301 | Air Fares & Ticketing | 20 | 80 | 100 | 4 | 4 |
| MBT-302 | Sustainable & Eco Tourism | 20 | 80 | 100 | 4 | 4 |

OPEN ELECTIVE PAPERS

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination Mark | Total Mark | Teaching Hour per Week | Credit |
|---------------|---|------------------|--|------------|------------------------------|--------|
| MBT- 303 | Computerized Reservation System | 10 | 40 | 50 | 2 | 2 |
| MBT- 304 | Tour Guiding and Visitor Interpretation | 10 | 40 | 50 | 2 | 2 |

SPECIALIZATION

Tour Packaging & Operation Management

| Paper | Name of the | Internal Mark | Semester | Total Mark | Teaching | Credit |
|-------|--------------|---------------|-------------|------------|----------|--------|
| Code | Paper | | end | | Hour per | |
| | | | Examination | | Week | |
| | | | Mark | | | |
| MBT- | INTRODUCTION | 20 | 80 | 100 | 4 | 4 |
| 3101 | TO TOUR | | | | | |
| | PACKAGE | | | | | |
| | OPERATION | | | | | |
| MBT- | PLANNING FOR | 20 | 80 | 100 | 4 | 4 |
| 3102 | TOUR | | | | | |
| | PACKAGING | | | | | |

Event Management

| Paper | Name of the | Internal | Semester | Total | Teaching | Credit |
|-------|---------------|----------|----------------------------|-------|------------------|--------|
| Code | Paper | Mark | end Examination Mark | Mark | Hour per Week | |
| MBT- | UNDERSTANDING | 20 | 80 | 100 | 4 | 4 |
| 3201 | EVENT | | | | | |
| MBT- | MANAGING | 20 | 80 | 100 | 4 | 4 |
| 3202 | EVENT | | | | | |

Hotel Management

| Paper | Name of the | Internal | Semester | Total | Teaching | Credit |
|-------|----------------|----------|-------------|-------|----------|--------|
| Code | Paper | Mark | end | Mark | Hour per | |
| | | | Examination | | Week | |
| | | | Mark | | | |
| MBT- | FRONT OFFICE & | 20 | 80 | 100 | 4 | 4 |
| 3301 | HOUSE KEEPING | | | | | |
| | MAN AGEMENT | | | | | |
| MBT- | HOTEL | 20 | 80 | 100 | 4 | 4 |
| 3302 | OPERATION | | | | | |

Minor Elective Paper

| Paper | Name of the | Intern | Semester end | Total | Teaching | Credit |
|-------|-------------------|--------|--------------|-------|----------|--------|
| Code | Paper | al | Examination | Mark | Hour | |
| | | Mark | Mark | | per | |
| | | | | | Week | |
| MBT- | Adventure Tourism | 10 | 40 | 50 | 2 | 2 |
| 3501 | | | | | | |
| | | | | | | |
| MBT- | Tourism | 10 | 40 | 50 | 2 | 2 |
| 3502 | Entrepreneurship | | | | _ | |

FOURTH SEMESTER

CORE PAPERS

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination Mark | Total Mark | Teaching Hour per Week | Credit |
|------------|--|------------------|--|------------|------------------------------|--------|
| MBT- 401 | Research Methodology | 20 | 80 | 100 | 4 | 4 |
| MBT- 402 | Tourism Policy, Planning & Development | 20 | 80 | 100 | 4 | 4 |

PROJECT

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination Mark | Total Mark | Teaching Hour per Week | Credit |
|---------------|--|------------------|-------------------------------------|------------|------------------------------|--------|
| MBT- 403 | Project report & Grand Viva including Social Outreach Program | 20 | 80 | 100 | 4 | 4 |

SPECIALIZATION

Tour Packaging & Operation Management

| Paper Code | Name of the Paper | Internal | Semester end | Total | Teaching | Credit | | | | |
|------------|-------------------|----------|--------------|-------|----------|--------|--|--|--|--|
| | | Mark | Examination | Mark | Hour per | | | | | |
| | | | Mark | | Week | | | | | |
| | | | | | | | | | | |
| MBT- 4101 | MANAGING | 20 | 80 | 100 | 4 | 4 | | | | |
| | TOUR | | | | | | | | | |
| | PACKAGE OPERATION | | | | | | | | | |
| | | | | | | | | | | |

Event Management

| Paper Code | Name of the Paper | Internal Mark | Semester end Examination Mark | Total Mark | Teaching Hour per Week | Credit |
|---------------------------------------|----------------------|------------------|--|------------|------------------------------|--------|
| MBT- DESTINATION 20 4201 MARKETING | | 20 | 80 | 100 | 4 | 4 |

Hotel Management

| Paper Code | Name | of | the | Internal | Semester end | Total | Teaching | Credit |
|------------|---------|--------|------------|----------|--------------|-------|----------|--------|
| | Paper | | | Mark | Examination | Mark | Hour per | |
| | | | | | Mark | | Week | |
| MBT- 4301 | RESORT | | | 20 | 80 | 100 | 4 | 4 |
| | PLANNIN | IG & I | EVELOPMENT | | | | | |
| | | | | | | | | |